

# Flexible fraud solutions for businesses of all sizes.

Compare our flagship fraud management solutions  
to see what fits your business needs.



## Fraud Management Essentials

Let Fraud Management Essentials do the heavy lifting. A lightweight yet powerful solution, driven by the same engine and insights as Decision Manager. Use the ease of an out-of-the-box solution with pre-configured fraud rules and a user-friendly dashboard, and when you're ready, you can easily transition to a more advanced fraud strategy within the same system. Fraud management made easy.

## Decision Manager

Supercharge and streamline your fraud management operations by taking advantage of powerful detection tests, screening models, case management capabilities and real-time reporting. Cybersource Decision Manager uses sophisticated machine learning models, in tandem with a flexible rules engine, to deliver swift and accurate responses to unique and emerging fraud trends.



**cybersource**  
A Visa Solution

# Looking for fraud management that's lightweight yet powerful, or robust yet flexible?

|                                      | FRAUD MANAGEMENT ESSENTIALS  | DECISION MANAGER  |
|--------------------------------------|--|---|
| Machine Learning - based fraud score | Single model (VDNA)  | Multiple model options  |
| Profile Configuration                | Single common default profile  | Multiple custom profiles  |
| Rule Configuration                   | Pre-selected rule set<br>Limited threshold and velocity configurations                               | Fully custom rules<br>Multiple conditions per rule<br>Rules using custom fields and third-party data<br>Multi-variate velocity rules<br>Global velocity and identity morphing<br>Auto-NegListing and Auto-FraudListing<br>Decision Manager Replay |
| Case Management                      | List of orders pending review  | Full case management, including queue management, SLA monitoring, agent tracking, performance metrics   |
| Manual Review                        | Review page with order details, risk analysis results, and similar orders<br>Mark as trusted/suspect | Review page with order details, DM results, similar orders<br>Mark as trusted/suspect<br>Third-party services: Whitepages Pro, Emailage<br>MRA support  |
| List Manager                         | Negative, Review, Temporary Positive Lists   | Negative, Review, Permanent Positive & Temporary Positive Lists   |
| Search                               | Search standard fields<br>Export results   | Search standard and custom fields.<br>Export results  |
| Reports                              | Pre-configured reports available   | Enhanced reports available  |
| Other                                | 24/7 customer support<br>User-friendly dashboard   | 24/7 customer support<br>Company hierarchy<br>User-friendly dashboard   |

## Find out more

[Fraud Management Essentials](#)

[Decision Manager](#)

In a world gone digital, our Decision Manager and Fraud Management Essentials tools have been designed to mitigate the growing risk of fraud – for every business. Even yours.